



Because Johnson County Board of Services (JCBS) believes strongly in treating all whom we serve with dignity and respect, we would like to make sure all individuals receiving transportation, including those with Less English Proficiency, are aware of efforts to ensure nondiscriminatory practices.

### **Notifying the public of rights under Title VI**

Johnson County Senate Bill 40 Board post title VI notices on our agency's website and public areas of our agency and on our buses and/or paratransit vehicles. Johnson County Senate Bill 40 Board operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the civil rights act of 1964. If you believe you have been discriminated against on the basis of race, color, or national origin by Johnson County Senate Bill 40 Board you may file a Title VI complaint by completing, signing and submitting the agency's Title VI complaint form.

### **How to file a Title VI complaint with Johnson County Senate Bill 40 Board:**

1. A complaint form is available on our website at [www.jcbs.com](http://www.jcbs.com) or may be obtained by calling the office at (660) 240-3343 for a form to be mailed. Complaint forms can also be picked up at the Johnson County Board of Services office located on 200 N. Devasher Rd, Warrensburg MO, 64093
2. In addition to the complaint process at Johnson County Board of Services office, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights Division, 1617 Missouri., P.O. Box 270, Jefferson City, MO 65102. Phone number 573-526-2978.
3. Complaints must be filed within 180 days of the alleged discriminatory occurrence and should contain as much information about the alleged discrimination as possible.
4. The form must be signed and dated, and include your contact information. If information is needed in another language, contact 573-796-6131.

### **Title VI Compliance Contact Information:**

Melissa Frey, Executive Director  
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Warrensburg, MO 64093  
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