

2021 ANNUAL REPORT



JOHNSON COUNTY
BOARD OF SERVICES





First things first – thank you.

As I reflect on 2021, I am incredibly grateful for our community at its support; our community including: those who live and/or work in Johnson County, receive services through Johnson County Board of Services (JCBS) or our partner service providers, attend our events, participate in our Foundation's fundraisers, serve on our boards, and work for our organization. The community's support empowers JCBS to fulfill our mission of Supporting People with developmental disabilities through Advocacy, Resources, and Kindness (SPARK).



2021 BOARD OF DIRECTORS

Sid Tiller - President
 Larry Ficken - Vice President
 Amanda Bliss - Treasurer
 Melissa Brigham - Secretary
 Kristin Donze - Member
 Jenna Franklin - Member
 Matt Morgan - Member
 Rebecca Timbers - Member
 Patty Cox - Member

2021 FOUNDATION

Suzy Latare – President
 Sarah Cutler – Vice President
 Carmen Schick – Treasurer
 Jenna Franklin – JCBS Board Liaison
 Ashley Sibley – Member
 Natasha Meddock – Member
 Eva Clark – Member

In 2021, our Board of Directors utilized tax levy funding to support the biggest service need for individuals with developmental disabilities in Johnson County: transportation. The Board approved the purchase of four (4) vehicles and one (1) transit bus and allocated additional funding to support RISE Community Services' transportation operations. Our Community Resources and Outreach department worked with our local police department, first responders, community mental health center, and service providers to facilitate meetings and build relationships. Out of this effort, we participated in several Crisis Intervention Trainings, promoted and increased participation in our county's Premise Alert Program (providing families with a uniformed method to alert first responders about special needs individuals), and created opportunities for social engagement through our adaptive softball league, Bright Sox.

This annual report displays the hard work and passion of our community continuing to support our mission statement of Supporting People with developmental disabilities through Advocacy, Resources, and Kindness (SPARK).

Thank you,

MELISSA FREY
 EXECUTIVE DIRECTOR



A SPECIAL THANK YOU

Thank you, Johnson County Commissioners, for supporting the SB40 Tax Levy Funding, caring about our mission, and continuing to learn about our operations. SB40 Tax Levy Funding makes a huge impact on many individuals with developmental disabilities in Johnson County. We are honored to be stewards of these tax dollars and will continue to ensure this funding supports individuals with developmental disabilities in Johnson County.

2021 JOHNSON COUNTY COMMISSIONERS

Presiding Commissioner - Densil Allen
 Western Commissioner - Charles Kavanaugh
 Eastern Commissioner - John Marr

FOUNDATION

Our Board supports the mission of the Johnson County Board of Services: Supporting People with developmental disabilities through Advocacy, Resources, and Kindness. Since 2011, people like you have made it possible for us to serve the needs of our neighbors with intellectual and developmental disabilities by helping us meet our financial goals.

As a Foundation Board, we enable the success of individuals in need by filling in the gaps that insurance or other resources will not cover. To accomplish that, we work in partnership with Targeted Case Managers at the Johnson County Board of Services, who best know the needs of those they serve.

In 2021, we have helped cover costs for adaptive equipment, medical equipment, community activities, music lessons, equine therapy, sensory items, and more. In 2021, we gave nearly \$7,000 in assistance to our individuals and families. We want to give a special thank you to all our 2021 donors and sponsors!



2021 BREAKFAST BLAST SPONSORS

COMMUNITY BUILDERS

Mike Keith Insurance
Andrew Gelbach
F & C Bank
Quarry City Savings & Loans

INCLUSION BUILDERS

Sweeney- Phillips & Holdren
Funeral Home
J.W. Franklin
Warrensburg Animal Hospital
Awareness Builders
Truman Title
Clara's Crusade
William Funeral Chapel
Warrensburg Collison
Mid America Turf & Landscaping
Briscoe Auto Services LLC

Solar Pro Tint n' Tunes
Central Bank of Warrensburg
Western Missouri Medical Center

END OF SUMMER FOAM PARTY SPONSORS

Lindsay Tegtmeier State Farm
Abilities LLC

2021 LITTLE LUXURIES PARTICIPANTS

Soderburg Roofing & Contracting – WINNERS
Johnson County Missouri E-911
Warrensburg Police Department
F&C Bank

YEAR-END GIVING CAMPAIGN

Laser Quick Printing LLC

TARGETED CASE MANAGER HIGHLIGHT

TARGETED CASE MANAGERS, HELPING INDIVIDUALS OBTAIN THEIR GOOD LIFE!

In 2021, the Targeted Case Management team at JCBS worked to complete 284 requests for services. These requests must include details to identify the service need, justification for the service, budget information, and identify that the service need cannot be met through natural supports or other paid supports. It is important these service requests are submitted timely to ensure that services are authorized by time of planned implementation. In 2021, the team improved their timeliness by 26% from the year prior, even with obstacles of adapting to changes in work environment due to the pandemic.

In 2021, we had a few requests stick out that made us extremely proud. One request was for an individual named Callie (pictured below). Callie's family has been prepping her to live on her own for years. Callie and her family were ready to take the next step, but there had to be services in place before this happened. Callie and her support team used a program called, "Charting the LifeCourse," to figure out how much support Callie needed on a daily basis. With that information, her Targeted Case Manager found that Callie could benefit from remote supports and personal care attendance. Callie's services were approved one month before her implementation date. This meant Callie could move into her apartment and her family did not have to worry about how Callie would take care of herself.



Goal for 2021: Submit UR Packets to KCRO 30+ days prior to implementation. 27+ Days = 90% of this goal, 24+ Days = 80% of this goal

VALUES IN ACTION



ADVOCACY

What does a meaningful day mean to you? Does it mean going to school or work? You may not think much about your daily activities, but when you are working with people with developmental disabilities ensuring that they have a meaningful day on a regular basis is very important. We have 4 individuals who have incredibly high medical needs. There aren't a lot of programs that cater to individuals with the health needs they have.

Erica Wilson, Targeted Case Manager Lead, felt these 4 individuals would benefit from participating in a day program. Erica took on the task of calling 18 providers within an hour of their home. Erica carefully explained each individual's health needs so all potential providers understood what responsibilities they would assume. Erica was successful and found a day program in Marshall, Common Good Natural Living. Erica's advocacy skills have helped these individuals experience new environments and attend a program they look forward to 5 days of week.



ALL ADVOCACY IS, AT ITS CORE, IS AN EXERCISE IN EMPATHY.

— Samantha Power





FAMILY FIRST

When you are a family member of a loved one who has a developmental disability, your role can immediately change to caregiver at a blink of an eye. You can go from being someone's sister, to becoming a full-on caregiver overnight.

In 2021, two young boys who had very high medical needs sadly lost their mother October 2021. Their sister took 6 weeks off work to care for the boys, but with their medical needs, they needed a lot of support. She was at risk of losing her job if she did not go back to work after her leave. Due to living 2 hours away, she felt like she was in an impossible situation. The team decided that the best option was to have the boys receive Independent Supported Living services (group home). In a matter of weeks, we were able to find a provider to support the boys, work with Children's Division for funding, and our Regional Office to get everything approved.

“THE BOYS HAVE A GREAT HOME WITH AMAZING PEOPLE TAKING CARE OF THEM AND THEIR SISTER CAN NOW BE THEIR SISTER.”

— Shelly Taylor, Targeted Case Management Lead

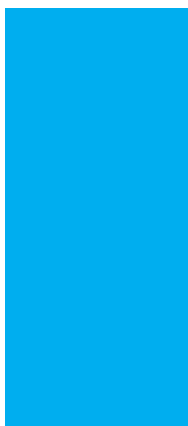




COMMUNICATION

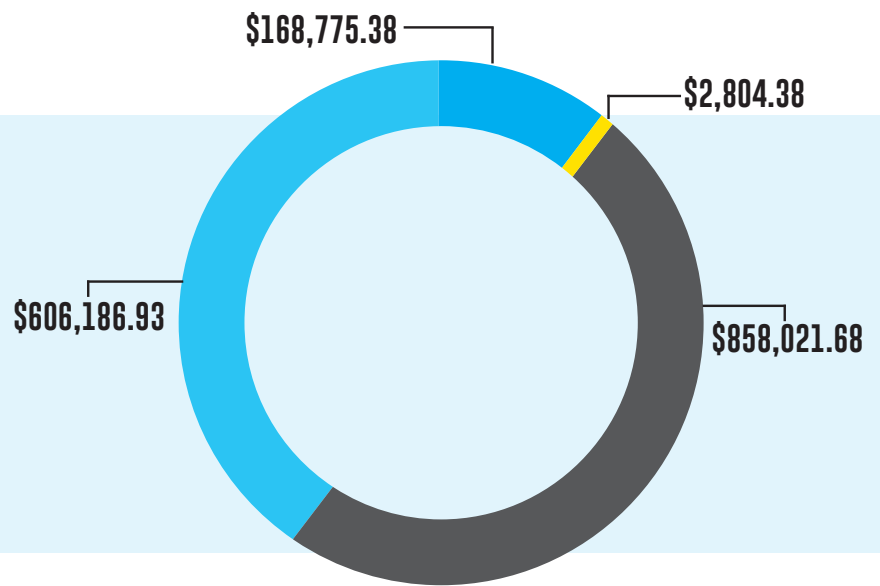
Communication is crucial in our jobs. Not only does the Targeted Case Manager communicate with the individual/family, providers, and supervisor, but they also communicate with local agencies. In 2021, we focused on increasing our relationship with our local law enforcement. We felt it was important our local department understood what we do, and what our providers do. This was to help improve relationships and to learn more about the limitations we all face.

We held a meeting that brought together the Warrensburg Police Department (WPD) and our local residential care providers to discuss creating better partnerships. Our providers were introduced to the Crisis Intervention Training (CIT) Council and WPD was able to gain a better understanding of what direct care providers do. Former Warrensburg Chief of Police Rich Lockhart stated, "It was an amazing meeting, and I am so grateful to you and Liz for putting it together. I feel like we are in a good rhythm with our police and providers, and it feels really nice. Thank you for allowing us to be part of what you all do for our community." Christine Millstead from Expanding Horizons Community Services stated, "Thank you ladies, so much for everything you do. I love seeing the passion and commitment to our shared goals. It's so nice to see the changes and I can definitely feel the spirit of teamwork within JCBS. Your hard work and dedication is apparent and appreciated more than words can convey! You deserve the world for all you do!"



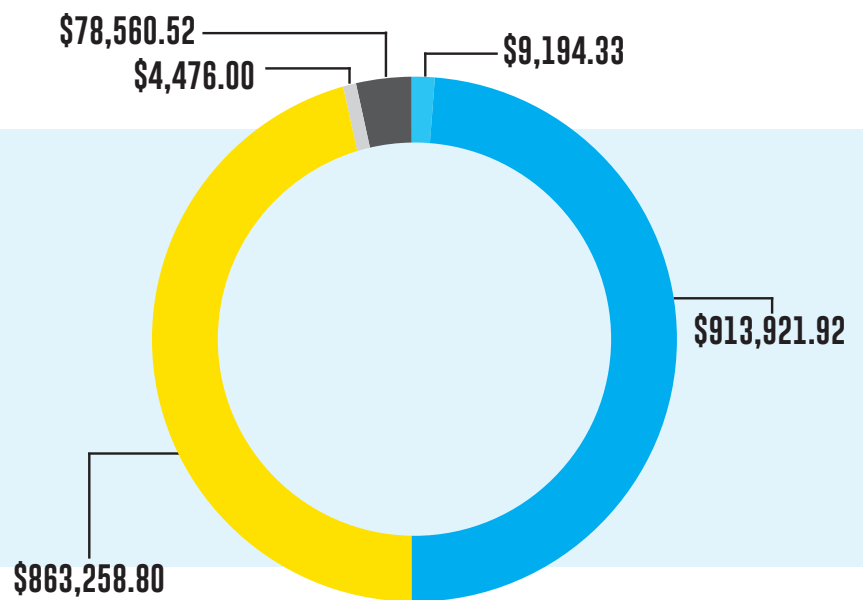
2021 EXPENDITURES BY CLASS

- Administration
- Foundation
- SB 40
- Targeted Case Management



2021 REVENUE

- Medicaid TCM
- Mill Tax Levy
- Insurance Proceeds
- Earnings on Investments
- Other



2021 SB 40 EXPENDITURES

TRANSPORTATION

43%

RISE SUBSIDY

15%

CLIENT FUNDING

3%

AUDIT, LEGAL,
& DUES

1%

BUILDINGS

28%

SALARIES

6%

PARTNERSHIP
FOR HOPE

2%

INSURANCE

1%

