

# BE THE SPARK

FEBRUARY 2025 | EDITION



JOHNSON COUNTY  
BOARD OF SERVICES



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## DONOR HIGHLIGHT: ABILITIES LLC

This month, we are proud to highlight Abilities LLC, one of our largest and most dedicated donors. Their generous support has helped us provide life-changing resources, including adaptive equipment, therapies such as speech and equine therapy, and respite care for families. Abilities LLC shares our commitment to enhancing the lives of individuals with developmental disabilities, and their partnership continues to make a lasting impact in our community.

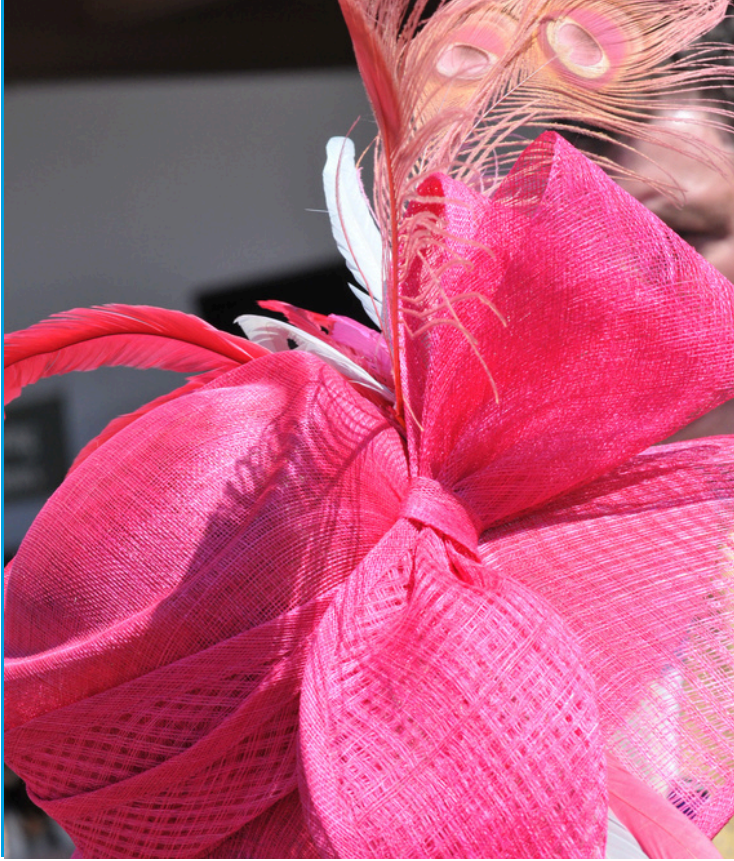
We are incredibly grateful for their dedication and generosity in helping us build a stronger, more inclusive future.



Abilities<sup>LLC</sup>

Supporting People with developmental disabilities through Advocacy, Resources, and Kindness!

01/04



## Letter from the Director

Welcome to the first in a series of updates about our 2025 Strategic Plan. We're sharing how we're turning our priorities into action, keeping ourselves accountable to the community we serve. I want to highlight our efforts to improve the quality of services for individuals with developmental disabilities.

At JCBS, we know that quality services begin with strong communication and collaboration. This year, we're strengthening connections between case managers and service providers through regular one-on-one meetings. These conversations will help us align goals, share feedback, and ensure the best outcomes for the people we serve.

We're also enhancing client-centered planning by conducting regular audits and reviewing Individual Support Plans, or ISPs, to ensure they meet each client's evolving needs. Additionally, we're creating feedback loops so clients and families can directly influence how we improve services.

Finally, we're streamlining our internal processes to make service delivery more efficient. By identifying and addressing inefficiencies, we can ensure that clients receive the support they need without unnecessary delays.

Metrics like audit results, updated workflows, and feedback from clients will help us track our progress and continue improving throughout the year.

Thank you for being part of our mission to provide high-quality, person-centered services. Together, we're making a difference.

## TICKETS ON SALE NOW!



**March 15th, 2025**



**9:30 AM**



**JOCO Fairgrounds**

### Join us for our Brunch & Bubbly event!

Put on your best Derby attire and enjoy a morning filled with delicious food, sparkling drinks, and lively fun—all in support of individuals with developmental disabilities in Johnson County.

Single tickets - \$30

Table of 8 - \$220

Ticket link: <https://shorturl.at/ghkNt>



## BUY A BRICK!

Be a part of enhancing Hawthorne Park by purchasing a personalized brick! Your contribution will help fund the new sensory garden while creating a lasting tribute to honor loved ones, celebrate milestones, or show your support for the community.

[Click to purchase!](#)

We're committed to creating a more accessible and inclusive community for individuals with developmental disabilities, and we need your input! Take a couple minutes to complete our Community Accessibility Survey and share your thoughts on how we can better address accessibility needs in Johnson County.

Your feedback is invaluable in helping us identify areas for improvement and develop meaningful solutions. Help us build a community where everyone thrives.

Click here to take the survey:  
[Community Accessibility Survey](#)

## Help Us Improve Accessibility in Our Community



# Resources

## Contact us

[www.jcmbs.com/our-team/](http://www.jcmbs.com/our-team/)

## Missouri Family to Family – A Statewide Resource Center

[www.mofamilytofamily.org](http://www.mofamilytofamily.org)

## Charting the LifeCourse Tools

Charting the LifeCourse is a framework designed to help you organize your ideas, vision, and goals, as well as problem-solve, navigate, and advocate for supports.

[www.lifecoursetools.com](http://www.lifecoursetools.com)

## Public Meeting Notice

Quarterly Board Meetings are held via Zoom or in person at the Johnson County Board of Services office located at 200 N Devasher, Warrensburg, MO 64093. Meetings are held quarterly on the third Tuesday of that month. Meeting dates are subject to change with notice. Please see our website for meeting information:

[JCMBS.COM/PUBLIC-NOTICE/](http://JCMBS.COM/PUBLIC-NOTICE/)

February 18th, 2025

May 20th, 2025

August 19th, 2025

November 18th, 2025



**Life is better in red and gold.**

## Targeted Case Manager Satisfaction Survey!

A screenshot of a survey form titled "Targeted Case Management Satisfaction Survey" from Johnson County Board of Services. The form includes sections for Identification of Researchers, Purpose of the Survey, Request for Participation, Privacy, Explanation of Risks, Explanation of Benefits, and Questions. It also states that the survey takes approximately 5-10 minutes to complete.

**Targeted Case Management Satisfaction Survey**

**Identification of Researchers:**  
This survey is being done by the Johnson County Board of Services.

**Purpose of the Survey:**  
The purpose of this survey will help JCBS improve our services to the individuals we serve and their families.

**Request for Participation:**  
We are inviting you to participate in a survey on the Johnson County Board of Services. It is up to you whether you would like to participate. If you decide not to participate, you will not be penalized in any way. You can also decide to stop at any time without penalty. If you do not wish to answer any of the questions, you may simply skip them. If you wish to withdraw, please close the browser before submitting, at the end of the survey. Once you submit the survey, we will keep the information you provided confidentially.

**Privacy:**  
All of the information we collect will be kept confidential. Your confidentiality will be maintained to the degree permitted by the technology used. Specifically, no guarantees can be made regarding the interception of data sent via the Internet by any third parties.

**Explanation of Risks:**  
Completing this survey will NOT negatively affect your services.

**Explanation of Benefits:**  
Completing this survey will help provide feedback for JCBS.

**Questions**  
If you have any questions about this survey, please contact Melissa Frey at [mfrey@jcmbs.com](mailto:mfrey@jcmbs.com).

This survey takes approximately 5-10 minutes to complete

**Don't forget to tell us how we are doing!  
Complete our now online TCM Satisfaction Survey!**

<https://forms.office.com/r/CF1xBgu2nk>